



Domain Alias Addon Documentation

<https://mid.as/domain-alias>
v1.03



...making your facilities work for you!





MIDAS

Domain Alias Addon

Table of Contents

Table of Contents	0
Overview	1
Prerequisites	1
Installing the Addon	2
Configuration	3
Terms of Use	4
Frequently Asked Questions	5
Release Notes.....	6



Domain Alias Addon

Overview

The optional "Domain Alias" addon for cloud-hosted MIDAS room booking systems allows you to "alias" a subdomain of your own organization's domain to that of your hosted *.mid.as sub-domain.

This means that as well as being able to access your hosted MIDAS system via, for instance; example.mid.as, you'd also be able to access it via bookings.example.com (assuming example.com was your organization's domain). This allows cloud-hosted customers to make their MIDAS system appear to be running on their own domain.

When used in conjunction with our [Custom Branding](#) addon, cloud-hosted customers can create a powerful "white label" booking system.

Prerequisites

This optional Domain Alias addon for MIDAS requires the following:

- An active cloud hosted [MIDAS](#) booking system.
- Access to be able to create and modify DNS records on/for the domain you wish to "alias" to your hosted MIDAS booking system.



Domain Alias Addon

Installing the Addon

Our Domain Alias addon is available as an optional extra for MIDAS v4.28 (or later), and can be initially purchased together with MIDAS, or added to an existing MIDAS system at a later stage.

- To purchase MIDAS and the Domain Alias addon, please visit: <https://mid.as/pricing>.
- To add the Domain Alias addon to an existing MIDAS installation, please go to MIDAS Admin Options → Manage Addons → Available Addons → Domain Alias.

After purchase, the Domain Alias addon will become available for one-click installation via MIDAS Admin Options → Manage Addons → Addons Ready To Install → Domain Alias.

Once installed, you'll then need to [configure the addon](#) via MIDAS Admin Options → Manage Addons → Installed Addons → Domain Alias.

Configuration

Once the Domain Alias plugin has been installed and activated in your MIDAS system, it may be configured via MIDAS Admin Options → Manage Addons → Domain Alias.

Domain Alias

Step 1

Enter the domain that you wish to "alias" to your hosted MIDAS system:

bookings.example.com

↓

example.mid.as

Step 2

Set a DNS record at example.com, with the following details:

DNS Record Type: **CNAME**
Name/Host: **bookings**
Target/Points To: **example.mid.as**

Step 3

Click the button below once you've set your new DNS record:

Submit →

After submitting, it may take up to 48 hours for your alias to become active on the MIDAS network

Domain Alias Addon v1.00 | [Help](#)

Domain Alias Settings



Domain Alias Addon

When initially setting up a domain alias, there are three steps:

Step 1

Enter the domain that you wish to "alias" to your hosted MIDAS system. For example, "bookings.example.com". Please note that you must have access to be able to create DNS records on/for the domain specified here.

Step 2

Set a "CNAME" DNS record on/for the domain entered in Step 1 using the information shown in green in Step 2.

Step 3

Once you've correctly configured your DNS record, click the "Submit" button. This lets us know that you've set up your DNS CNAME record. Once we've confirmed this, we'll then implement this on our MIDAS network.

If you wish to change/update your Domain Alias at any time, simply revisit the Domain Alias addon settings page. This will display the current domain alias along with a "Change" button. Clicking the "Change" button will allow you to enter new information as per Step 1 above. Once you've entered your new domain alias (and set an associated DNS record), you'll be able to "Submit" your changes.

Terms of Use

By purchasing and installing the "Domain Alias" addon for your MIDAS system, you acknowledge and agree that;

1. As the Domain Alias addon allows you to set an "alias" URL for your hosted MIDAS system, you may not specify an "alias" URL which;
 - a. Is a copyrighted or trademarked name, unless you own the copyright/trademark;
 - b. May bring MIDAS into disrepute.
2. We reserve the right to decline submitted domain aliases which do not comply with the above.
3. You are responsible for correctly setting/changing DNS records on/for your alias domain.
4. We are not responsible for any DNS or server misconfigurations outside of our control that may prevent your domain alias from functioning correctly.
5. As it can take a number of days for DNS changes to propagate and your domain alias to become active on our MIDAS network, we reserve the right to refuse successive domain alias change requests made within a 7 day period of the last request.
6. We reserve the right to modify these Terms of Use at any time without prior notification.
7. Failure to abide by the Terms of Use setout herein may result in the "Domain Alias" addon being revoked from your MIDAS system, and/or any configured "alias" being suspended from our network.



Frequently Asked Questions

I don't have access to create/modify DNS records - can I still have a domain alias?

The Domain Alias addon requires that a DNS change (a CNAME record) be made at your hosting/DNS provider. If you do not have access to make DNS changes, and your hosting/DNS provider isn't able to make DNS changes on your behalf, then you won't be able to use the Domain Alias addon.

How long will it take my domain alias to become active?

There are two parts of the process that need to complete before your domain alias will become active. Firstly, you'll need to set the correct DNS record for your domain. Depending upon your hosting/DNS provider, DNS changes may take up to 48 hours to propagate globally. Secondly, once you've submitted your domain alias to us, it may take a further 48 hours for your alias to then become active on the MIDAS network.

Can I have multiple domain aliases?

At this time, we only support a single active domain alias at any given time. If you wish to change your alias, your previous alias will no longer be active.

How many times can I change my domain alias?

There are no limits on the number of times you can submit a domain alias change request, however, we do limit the frequency of these requests to no more than once per 7 day period. If you submit more than one domain alias change request in any given 7 day period, we reserve the right to not process it.



Release Notes

v1.03	
11th March 2024	· Improved: Code (Regex) optimization
v1.02	
28th March 2023	· Fixed: manifest.json nullified when saving settings · Remove: Removed unnecessary module
v1.01	
July 2022	· Fixed: Layout issue
v1.00	
July 2021	· Initial release

For the most up-to-date Domain Alias documentation,
please visit <https://mid.as/domain-alias>