



Accessibility Conformance Report (ACR)

Based on VPAT® 2.5 | WCAG 2.1 Edition

Product Name: MIDAS v4.42

Report Date: March 2026

Product Description: Web-based room booking and resource scheduling system

Platform(s): Browser-based, Cloud-hosted, and Self-hosted

Evaluation Methods Used: Developer self-assessment

Standards/Guidelines Covered:

- Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA
- Section 508 (U.S. Revised 2017)
- EN 301 549 (EU Accessibility Standard)

Conformance Summary

MIDAS v4.42 provides a range of accessibility features and continues to improve accessibility compliance. The product supports most WCAG 2.1 AA success criteria and corresponding Section 508 / EN 301 549 requirements. Some known limitations remain, primarily relating to keyboard navigation and screen reader compatibility in specific administrative areas.

Overall Conformance Level: Partially Supports

Conformance Level Key

Supports -- The product meets the criterion without exception.

Partially Supports -- Some functionality meets the criterion; exceptions exist.

Does Not Support -- The criterion is not met.

Not Applicable -- The criterion is not relevant to this product.

Not Evaluated -- The criterion has not been evaluated.

WCAG 2.1 Level A and AA Conformance Table

The table below covers all 50 WCAG 2.1 Level A and Level AA success criteria.

WCAG 2.1 Criterion	Conformance Level	Remarks and Explanations
Principle 1 – Perceivable		
1.1.1 Non-text Content (Level A)	Partially Supports	Most images include descriptive alt text. Some decorative icons and a small number of non-text UI elements in admin areas are still being updated to include appropriate alt text or null alt attributes.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	MIDAS does not include prerecorded audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	MIDAS does not include prerecorded video content with audio.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	MIDAS does not include prerecorded video content.
1.2.4 Captions (Live) (Level AA)	Not Applicable	MIDAS does not stream live audio/video content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	MIDAS does not include prerecorded video content.
1.3.1 Info and Relationships (Level A)	Partially Supports	Most form elements use proper ARIA labels and semantic HTML. Table structures are used appropriately for data tables. Ongoing improvements are in progress to ensure complete labelling of complex UI components, particularly in administrative and reporting views.
1.3.2 Meaningful Sequence (Level A)	Supports	Interface layout follows logical DOM order throughout. Content is structured so reading and navigation order is consistent with visual presentation.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions and UI cues do not rely solely on shape, size, visual location, orientation, or sound.
1.3.4 Orientation (Level AA)	Supports	The interface does not restrict display to a single orientation. Responsive design supports both portrait and landscape modes.
1.3.5 Identify Input Purpose (Level AA)	Supports	Common form fields (name, email, phone) use appropriate labels or HTML placeholder attributes to assist users with cognitive disabilities.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Not Applicable	MIDAS does not play audio automatically.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Multiple visual themes are available. The High Contrast theme meets the 4.5:1 contrast ratio for normal text and 3:1 for large text.
1.4.4 Resize Text (Level AA)	Supports	Text can be resized up to 200% using browser zoom without loss of content or functionality. Interface scales correctly under responsive resizing.
1.4.5 Images of Text (Level AA)	Supports	Text is used rather than images of text for all informational content. Logos are the only exception.
1.4.10 Reflow (Level AA)	Supports	Content reflows without horizontal scrolling or loss of content. Responsive design adapts to different screen sizes.
1.4.11 Non-text Contrast (Level AA)	Supports	In the High Contrast theme, all buttons, form fields, and focus indicators meet the 3:1 contrast ratio against adjacent colors.
1.4.12 Text Spacing (Level AA)	Supports	No loss of content or functionality occurs when users override text spacing properties (line height, letter spacing, word spacing, paragraph spacing).

WCAG 2.1 Criterion	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA)	Supports	Tooltip and hover content is persistent, dismissible, and hoverable without disappearing. Users can move the pointer over such content without it vanishing.
Principle 2 – Operable		
2.1.1 Keyboard (Level A)	Partially Supports	Many features are keyboard accessible. Some administrative tools and certain drag-and-drop interactions in the booking calendar currently require mouse interaction. Keyboard navigation coverage is being expanded.
2.1.2 No Keyboard Trap (Level A)	Supports	Users can navigate freely using keyboard only. No keyboard traps are present. Focus is not locked within any component.
2.1.4 Character Key Shortcuts (Level A)	Supports	MIDAS provides keyboard shortcuts. Documentation is available at https://mid.as/help/keyboard-shortcuts
2.2.1 Timing Adjustable (Level A)	Supports	Any session timeouts are configurable by administrators.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	MIDAS does not include auto-updating, blinking, scrolling, or moving content other than short UI transitions.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	MIDAS does not contain content that flashes more than three times per second.
2.4.1 Bypass Blocks (Level A)	Partially Supports	MIDAS provides keyboard shortcuts that allow users to navigate directly to key functional areas, reducing the need to tab through repeated navigation. Shortcut documentation is available at https://mid.as/help/keyboard-shortcuts
2.4.2 Page Titled (Level A)	Supports	All pages have descriptive and meaningful title elements that identify the topic or purpose of each view.
2.4.3 Focus Order (Level A)	Supports	Focus order is logical and consistent across the UI, preserving meaning and operability throughout.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links are descriptive and meaningful both in context and where possible in isolation. Ambiguous link text (e.g., 'click here') is not used.
2.4.5 Multiple Ways (Level AA)	Supports	Users can reach content via navigation menus, search functionality, and breadcrumb navigation where applicable.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels are descriptive and accurately describe the topic or purpose of content sections and form fields.
2.4.7 Focus Visible (Level AA)	Supports	Clear and visible focus indicators are present for all interactive elements. The High Contrast theme provides enhanced focus visibility.
2.5.1 Pointer Gestures (Level A)	Supports	All functionality that uses multipoint or path-based gestures can also be operated with a single pointer without a path-based gesture.
2.5.2 Pointer Cancellation (Level A)	Supports	For functionality triggered by a single pointer, activation occurs on the up-event and users can abort or undo actions before completion.
2.5.3 Label in Name (Level A)	Supports	For UI components with visible text labels, the accessible name contains the visible text label.
2.5.4 Motion Actuation (Level A)	Not Applicable	MIDAS does not use device motion or user motion as an input mechanism.
Principle 3 – Understandable		
3.1.1 Language of Page (Level A)	Supports	The primary language of each page is programmatically determined via the HTML lang attribute.
3.1.2 Language of Parts (Level AA)	Not Applicable	There are no pages in MIDAS which contain passages in multiple languages simultaneously.
3.2.1 On Focus (Level A)	Supports	Focusing on a UI component does not automatically trigger a change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of a UI component does not automatically cause a change of context unless the user is advised in advance.

WCAG 2.1 Criterion	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation mechanisms are presented in the same relative order on each page or view across the application.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently throughout MIDAS.
3.3.1 Error Identification (Level A)	Supports	Input errors are automatically detected and the item in error is identified and described to the user in text.
3.3.2 Labels or Instructions (Level A)	Supports	Labels and instructions are provided where content requires user input.
3.3.3 Error Suggestion (Level AA)	Supports	Where an input error is detected and suggestions are known, suggestions for correction are provided in text to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	For pages where users make bookings or submit data, submissions are checked for errors with opportunity to correct, and before re-submission.
Principle 4 – Robust		
4.1.1 Parsing (Level A)	Supports	MIDAS markup does not contain duplicate attributes, and elements are nested according to their specifications. HTML is validated to minimise parsing errors.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Many interactive elements have appropriate ARIA roles, names, and values. Some complex components in administrative and reporting views are still being updated with complete ARIA attributes.
4.1.3 Status Messages (Level AA)	Partially Supports	Some inline status updates in the booking interface are still being updated to use appropriate live region roles such as aria-live or role='status'.

Section 508 Conformance

Category	Conformance Level	Remarks
§1194.22 Web-based Intranet and Internet Information and Applications	Partially Supports	MIDAS conforms to most applicable requirements. Exceptions are noted in the WCAG table above, primarily relating to ARIA labelling in complex admin components, keyboard accessibility for certain administrative tools, and status message announcements.
§1194.31 Functional Performance Criteria	Partially Supports	MIDAS supports users with limited vision, motor disabilities, and those using keyboard-only navigation. Screen reader compatibility is partially supported with ongoing improvements.
§1194.41 Information, Documentation, and Support	Supports	Online help and documentation are available in accessible HTML format at https://mid.as/help . PDF manuals are also available for download, printing, and offline viewing.

EN 301 549 Conformance (EU)

Category	Conformance Level	Remarks
Clause 9 – Web content (WCAG 2.1 AA)	Partially Supports	See WCAG 2.1 table above for detailed conformance information per criterion.
Clause 11 – Non-web software	Not Applicable	MIDAS is a web-based application; no standalone native software component is provided.
Clause 12 – Documentation and support services	Supports	Documentation and support are available in accessible formats via the MIDAS website.

Additional Accessibility Information

- **Keyboard Shortcuts:** Comprehensive keyboard shortcuts are documented at <https://mid.as/help/keyboard-shortcuts>
- **Themes:** Multiple visual themes are included, including a “High Contrast” theme to improve readability for users of low vision.
- **Responsive Design:** The interface is fully responsive and supports a wide range of devices, resolutions, and orientations.
- **Assistive Technology:** Tested with common browsers and screen readers (partial support).

Known Limitations

- Some non-text elements are missing descriptive alt text.
- Certain pages are not fully keyboard navigable.
- Some charts and administrative interfaces are not fully compatible with screen readers.

Future Accessibility Improvements

- Completing ARIA labelling for all form elements and dynamic UI components.
- Expanding keyboard navigation coverage across all admin and reporting tools.
- Enhancing screen reader compatibility for data visualizations and charts.
- Implementing ARIA live regions.

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